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Bloomsbury Surgery

30 Bloomsbury Street, Nechells, Birmingham,
B7 5BT

Showing responses about **all questions** from
all patients

 Showing weighted results ▼

Your local GP services



88% find it easy to get through to
this GP practice by phone

Local (CCG) average: 58% | National average: 65%

Show breakdown 



92% find the receptionists at this
GP practice helpful

Local (CCG) average: 86% | National average: 89%

Show breakdown 



75% are satisfied with the general
practice appointment times
available

Local (CCG) average: 59% | National average: 63%

Show breakdown 

Making an appointment



86% were offered a choice of appointment when they last tried to make a general practice appointment

Local (CCG) average: 56% | National average: 60%

Show breakdown



82% were satisfied with the type of appointment they were offered

Local (CCG) average: 68% | National average: 73%

Show breakdown



92% took the appointment they were offered

Local (CCG) average: 92% | National average: 93%

Show breakdown



81% describe their experience of making an appointment as good

Local (CCG) average: 59% | National average: 65%

Show breakdown

Your last appointment



87% waited 15 minutes or less after their appointment time to be seen at their last general practice appointment

Local (CCG) average: 67% | National average: 70%

Show breakdown



90% say the healthcare professional they saw or spoke to was good at giving them enough time during their last general practice appointment

Local (CCG) average: 84% | National average: 86%

Show breakdown 



93% say the healthcare professional they saw or spoke to was good at listening to them during their last general practice appointment

Local (CCG) average: 87% | National average: 88%

Show breakdown 



92% say the healthcare professional they saw or spoke to was good at treating them with care and concern during their last general practice appointment

Local (CCG) average: 85% | National average: 87%

Show breakdown 



95% were involved as much as they wanted to be in decisions about their care and treatment during their last general practice appointment

Local (CCG) average: 91% | National average: 93%

Show breakdown 



96% had confidence and trust in the healthcare professional they saw or spoke to during their last general practice appointment

Local (CCG) average: 95% | National average: 95%

Show breakdown



99% felt their needs were met during their last general practice appointment

Local (CCG) average: 93% | National average: 94%

Show breakdown

Overall experience



91% describe their overall experience of this GP practice as good

Local (CCG) average: 79% | National average: 82%

Show breakdown

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